Mandatory Minimum Software Requirements for SLAs

Operating Systems	Browsers			
	*Chrome	Safari	Internet Explorer	Edge
Windows 7	58		11	
Windows 8.1	58		11	
Windows 10	58		11	40
macOS Yosemite 10.10	58	9		
Chrome OS 58	58			
iOS 9		*9		

Note: * Recommended

Unsupported Browsers and Operating Systems

Students will be notified if they are using a device with an unsupported Operating System or Browser. Teachers can identify these students in the SLA Teacher Dashboard, from the same page they monitor student progress.

Note: The Android OS and Firefox Browser are NOT supported.

Mandatory Hardware Requirements for SLAs

- mouse, if using a desktop computer
- headphones
- sound enabled and working with headphones
- minimum screen size of 9.7" and resolution of 1024 x 768 (e.g., a standard iPad).
    - *Note:* optimal viewing mode on iPads is Landscape mode
- Reliable Internet connection with a minimum network speed of 5 Mbps; for example:
    - At 5 Mbps, an exam package of 4MB should download in approximately 3 minutes for 30 students.
- Video cards must support H.264 video encoding and using the latest device driver.
- Pop-ups must be allowed.
- Cookies must be enabled.

Recommended Hardware Requirements for SLAs

- screen size of 17" or larger
- mouse, if using a laptop computer

Additional Hardware Requirements for SLAs for Teachers

- Digital display or projector to demonstrate Practice Questions and display presentation in Performance tasks

Recommended Support Requirement for SLAs

- onsite technical support available before, during and after the exam

Highly Recommended Prior to SLAs

- Students should take the Practice Questions at least two weeks in advance to ensure that:
    - the technology works with the assessments;
    - there is adequate time to solve any problems that occur;
    - students are familiar with the technology;
    - students are familiar with the assessments.

Contact

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